



## Queries and Concerns procedure:

**In the first instance, please see the class teacher.**

*If your query is not resolved:*



**Please make an appointment to see the Assistant Headteacher**



**Mrs Antoinette Strydom**  
Assistant Headteacher - Year 1/Year 2.



**Mrs Danousia Brown**  
Assistant Headteacher - Early Years

*If your query is not resolved:*



**Please make an appointment to see the Deputy Headteacher**



**Mrs Karen Wishart**  
Deputy Headteacher

*If your query is not resolved:*



**Please make an appointment to see the Headteacher**



**Ms Janice Chaplin**  
Head Teacher



*If at this point you feel that your query is not resolved, please refer to the complaints policy on the school website.*